



## Request for Proposals

Formerly known as Onslow County Partnership for Children (OCPC), One Place is a 501(c)3 nonprofit that has been serving families of Onslow County and surrounding communities for more than 20 years. One Place is a public private partnership, mid-size human services organization that offers diverse services to strengthen systems of care surrounding children and families. One Place is currently accepting proposals for Information and Technology (IT) solutions for the fiscal years 2022-2025. (Please note that consecutive year contracts will only be executed after a satisfactory evaluation of performance and availability of funds is confirmed.)

We are seeking to partner with an IT company that specializes in small to mid-sized companies with 50 to 75 employees and/or contractors. We prefer to work with companies that have experience in working with human service agencies that have to comply with multiple federal and state privacy laws. We are seeking a company that can essentially become our IT department and:

- Will offer us data security and protection
- Will offer us significant reduction of exposure of data and risk of ransomware, malware and viruses
- Will offer us business continuity even in the face of natural disasters
- Will offer us substantial improvement in redundancy with little to no downtime i.e. published service/maintenance plan
- Will offer us visibility and control of our data at all times
- Will offer solutions that will enable our team to work flexibly and securely from any location
- Will offer us reduced hardware costs
- Will offer options for equipment refresh program
- Will offer us one stop solutions, such as for licenses, updates, backups, office software (Microsoft Office 365), security, VPN's, servers, storage, speedy access to begin and end employee access to data and unlimited tech support
- Provide periodic systems analysis to include findings, written guidance and/or improvement plan
- Published service and maintenance plan
- Any other suggested business solutions

Additionally, our organization seeks to partner with an IT company with capacity to:

- collaborate, communicate and provide clear guidance to our Facility Operations team as it relates to IT and technology related needs
- to develop continuity in team relationships through periodic on-site visits
- have the capacity to offer in-person and/or web based trainings; as needed

When submitting a proposal, please be as detailed as possible using the bidding guidelines and requirements found on the RFP page at [www.oneplaceonslow.org](http://www.oneplaceonslow.org) under the About Us tab. We are a non-profit agency looking for partners who can work with us to strengthen our mission; and a relationship with an organization that is grounded in



philanthropy, strong core values, and organizational health for its own staff is preferred. A presentation may be required. Any discounts or in-kind you may be able to offer should be noted on the submitted bid.

All interested individuals, businesses or agencies may contact Sarah Cavaliere at [sarah.cavaliere@oneplaceonslow.org](mailto:sarah.cavaliere@oneplaceonslow.org) to obtain more information. All completed and signed proposals must be submitted no later than 5:00pm EST on Friday, January 28, 2022 to Sarah Cavaliere at [sarah.cavaliere@oneplaceonslow.org](mailto:sarah.cavaliere@oneplaceonslow.org). This RFP may remain open if the initial search is not sufficient.